

# Welcome

Quality. Simplicity. Affordability. Accessibility. These are the core tenets of a health system that prioritizes the long-term health and well-being of the people it serves, delivering better outcomes and lower costs, while constantly innovating and adapting to the needs of consumers.

My colleagues across Optum and UnitedHealthcare – physicians, pharmacists, engineers, care advocates, researchers, scientists and more – work each day to deliver on that ambition. Through our five strategic growth pillars – care delivery, health benefits, health technology, financial services and pharmacy care – we collaborate with a constellation of stakeholders to make value-based care a reality for as many people as possible throughout the health system.

Together, we are helping build a more connected, coordinated and transparent system. A system where incentives are aligned between care providers, health plans and consumers. A system where physicians and their care teams have the tools, technology and most importantly, the time they need to keep their patients healthy, rather than seeing them only once they are sick. A system organized around the needs of the people who depend upon it most: consumers.

Our aspiration is to become America's leading consumer health care destination; a lifetime partner for their health and well-being, offering the products, services, solutions and experiences that make high-quality care not only affordable and accessible, but as easy and convenient as everything else in their lives.

Throughout our time together, I hope you see how we bring those pieces of the system together to not just meet, but exceed the expectations of consumers who are looking for the health system to adapt, innovate and evolve.

Looking to 2024 and beyond, we are confident our approach will meet our long-term outlook to grow earnings per share by 13% to 16%, delivering distinctive returns for our shareholders and greater value for consumers and the health system.

**Andrew Witty**

Chief Executive Officer

UnitedHealth Group